



Agreed Performance Statement

The ACHS strongly believes in the public availability of appropriate information resulting from accreditation surveys, and is actively encouraging all members to make this information available to interested parties, most notably consumers. As part of our public disclosure initiative the ACHS survey team provides an Agreed Performance Statement (APS) to be placed on the ACHS website. The member organisation may also provide an APS to be placed on the website. The APS should include reference to strengths and/or weaknesses identified during survey.

Name of member organisation:	Prince of Wales Hospital
Org Code :	09 59 49
Date :	07 – 11 September 2015

Organisation Comments

We are glad that PWH had successfully undergone a comprehensive and objective Periodic Review on health care standards by ACHS for follow-up of the Organization Wide Survey in 2013 .During the Periodic Review, services improvements in different areas in the past 2 years were made evident and recognized by the survey team

During the survey, surveyors with appropriate expertise had frankly shared their experience and observation in areas for further improvement. Valuable suggestions and practical recommendations for enhancement were made in a positive manner that served as a driving force for hospital colleagues.

We would like to express our heartfelt gratitude to ACHS and the survey team for the well-organized survey especially when EQUIP 6 consultation was performed at the same time.

To conclude, the Periodic Review was truly another developmental milestone that signified the enhancement of health care services at PWH towards international standard for the best benefit of patients.

Survey Coordinator Comments

Congratulations to everyone at PWH for the sustained effort evident to supporting safe and effective health care and staff safety. The surveyors were impressed by the amount of work that had been undertaken by the whole team to not only address the previous recommendations but also continue with evaluation and generating improvements across the organisation.