



Agreed Performance Statement

The ACHS strongly believes in the public availability of appropriate information resulting from accreditation surveys, and is actively encouraging all members to make this information available to interested parties, most notably consumers. As part of our public disclosure initiative the ACHS survey team provides an Agreed Performance Statement (APS) to be placed on the ACHS website. The member organisation may also provide an APS to be placed on the website. The APS should include reference to strengths and/or weaknesses identified during survey.

Name of member organisation:	Armidale Private Hospital
Org Code :	120007
Date :	19-20 April 2017

Organisation's Comments

Armidale Private Hospital is owned and operated by Ramsay Health Care. The hospital is co-located with the Armidale & New England Rural Referral Hospital and has been providing a range of medical and surgical services to the New England and North West community since 1998.

It is a licensed 30 bed, acute care medical/surgical facility. The hospital consists of a medical /surgical ward, an Operating Suite with two operating theatres, a four bay Recovery Unit and Central Sterilising Department. In addition, the hospital operates a Respiratory Failure and Sleep Studies Unit.

The specialties include, endoscopy, general surgery, orthopaedics, gynaecology, ophthalmology, urology, dental, selected paediatrics (dental), general medical, sleep disorders and palliative care.

Armidale Private Hospital underwent NSQHSS Survey in April 2017. There were no priority recommendations and all core actions were met. Five Met with Merit (MM) ratings were made at this survey. These are in Standards 3, 6 and 7 and are considered to meet the criteria for this level of achievement. The surveyors commended the management and staff on their commitment to providing high quality patient care which is delivered in a comfortable and respectful environment.

Survey Coordinator's Comments

Congratulations to all involved with the provision of care and the preparation for this survey. It is apparent that the hospital provides high quality care to its community within a safe framework. The team works well together and the patients and their carers/families appear satisfied with the service. Every Standard is well addressed and monitored. There is obvious corporate governance through Ramsay Healthcare and through the local regional and management teams.