



Agreed Performance Statement

The ACHS strongly believes in the public availability of appropriate information resulting from accreditation surveys, and is actively encouraging all members to make this information available to interested parties, most notably consumers. As part of our public disclosure initiative the ACHS survey team provides an Agreed Performance Statement (APS) to be placed on the ACHS website. The member organisation may also provide an APS to be placed on the website. The APS should include reference to strengths and/or weaknesses identified during survey.

Name of member organisation:	St John of God Berwick Hospital
Org Code :	221582
Date :	28 – 29 March 2017

Organisation's Comments

St John of God Berwick Hospital (SJGBH) is a not for profit hospital owned and operated by St John of God Healthcare. We deliver mission based care consistent with the values and ethos of the catholic ministry and the Sisters of St John of God. The hospital provides services including obstetrics, neonatal, oncology, elective surgery, medical, endoscopy, palliative care and sleep studies for the outer South Eastern Suburbs. It is located in Berwick, within the City of Casey, and is situated about 50 kilometres south east of the central business district.

As the City of Casey is the sixth largest developing residential area within Australia, a greenfield hospital development is currently underway at Kangan Drive, Berwick, to meet the growing demands of the community. The new hospital will include 202 beds, eight operating theatres, a cardiovascular interventional laboratory, six cot special care nursery, six birthing suites, 350 basement car parks and the first intensive care unit and cardiac care unit in the region.

SJGBH has a strong commitment to patient safety and quality of care, with an emphasis on staff training and competency assessment, positive attention given to assessment and management of clinical risk, and the use of evidence-based team-reviewed clinical practice.

SJGBH were commended on the involvement of the community in service planning, design of the new hospital and reviewing the hospital's performance and patient safety. In addition, it was highlighted that St John of God's mission and ethos was displayed by all our caregivers and through the care we provide our patients.



Survey Coordinator's Comments

St John of God Berwick Hospital has demonstrated that it has substantially met all actions of the National Standards of the Australian Commission on Safety and Quality in Healthcare. Well-documented policies, procedures, protocols and guidelines of SJGHC Group and SJG Berwick Hospital are referenced to evidence based practice. There is an emphasis on staff training and competency assessment. Auditing of most activities demonstrates good performance in relation to National Standards. There is good attention to assessment and management of clinical risk. SJG Berwick Hospital pays good attention to infection control. There has been excellent involvement of the community in service planning, design of the new hospital, designing care and reviewing performance and patient safety. The Day Oncology Unit, which is now operating on the new site of SJG Berwick Hospital, well demonstrates consumer input to provide a pleasant and safe treatment environment and use of evidence-based team-reviewed clinical practice.