



Agreed Performance Statement

The ACHS strongly believes in the public availability of appropriate information resulting from accreditation surveys, and is actively encouraging all members to make this information available to interested parties, most notably consumers. As part of our public disclosure initiative the ACHS survey team provides an Agreed Performance Statement (APS) to be placed on the ACHS website. The member organisation may also provide an APS to be placed on the website. The APS should include reference to strengths and/or weaknesses identified during survey.

Name of member organisation:	Icon Cancer Centre – Midland
Org Code :	526916
Date :	19 June 2018

Organisation's Comments

Icon Cancer Centre Midland provides a friendly, caring and supportive environment for patients, their loved ones and carers. The centre delivers a variety of cancer care treatments including chemotherapy, treatment for blood disorders, radiation therapy, pharmacy and pathology services.

Icon Cancer Centre Midland is part of Icon Group, Australia's largest provider of cancer care. Icon is committed to delivering exceptional cancer care across public and private health sectors, and have invested time and resources to ensure relevant systems and processes are in place that can be measured and monitored over time. Our commitment to providing rural and regional Australians with access to the latest technology and expert clinicians, combined with our patient-centred approach, truly sets us apart. Medication safety is highly governed as expected for an organisation where medication administration represents its core activities.

Icon's Consumer Advisory Group is represented by a broad cross-section of stakeholders. Extensive effort has been directed and will continue towards engaging our consumers, aligning with one of Icon's strategic goals that "Our patients are at the centre of everything we do".

Survey Coordinator's Comments

Icon Cancer Centre Midland are to be congratulated for their very successful first year of operation. All required and applicable Actions including monitoring, surveillance and improvements, have been successfully implemented. Although growth has been slower than expected, the staff report that resources have been provided to ensure that quality and safety of care is excellent. Examination of performance against other Icon sites demonstrates that Midland has achieved comparative high levels of patient experience and outcomes, and staff satisfaction.

In addition to the APS, consent is given for the following hyperlink to the organisation's website to appear on the ACHS website:

HYPERLINK: www.iconcancercentre.com.au